



contact center

SAMWIN
ATTENDANT CONSOLE
FOR WEBEX BY CISCO



samwin **10**
STRONG BASE.
UNLIMITED DESIGNS.



The samwin attendant console integration for the Webex Suite provides a rich receptionist or full multi-attendant console operation to provide businesses with a professional image and highly efficient solution for call processing needs.



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The Webex Suite

The Webex Suite is an integrated calling, meetings, events and messaging platform for businesses of any size. Webex also represents a 'best of breed' integration for business calling and meetings solution for Google Workspace and Microsoft Teams users. Regional data center deployment meets local security and regulatory needs of Webex users anywhere. This technology leadership, combined with a full range of available Webex video devices for desks and meeting rooms gives business users on any platform the best possible collaboration experiences.



The samwin attendant console integration leverages Webex APIs for extending user presence status and also interfaces with Webex and other leading on-premises IP PBX and cloud-based services using a local SIP gateway connection. This approach insures a consistent console user approach for simultaneous support of multiple calling platforms with smooth support for migration from platform to platform.

Get started today!

You can learn more about preparing your Webex environment for the required local SIP gateway here. Contact your Webex Partner to arrange for any required gateway elements or setup services.

The samwin attendant console is a Microsoft Windows PC application. Contact one of our Sales Partners here or us at telecommunication software here to learn about how to order and deploy.